



Employees' Provident Fund Organisation

Vigilance Awareness Week
(26th - 31st October 2015)

EPFO's Commitments:

- (i) Provide Social Security cover to all workers engaged in any factory or establishment employing 20 or more persons coverable under the EPF&MP Act, 1952
- (ii) Provide statement of accounts to members of EPFO (through EPF portal and SMS)
- (iii) Prompt online transfer of accounts of the members on change of employment (OTCP portal)
- (iv) Payment of social security benefits within 20 days of receipt of claims (free claim forms available at EPF offices)
- (v) Credit of monthly pension for approximately 51 lakh pensioners on first working day of the following month

In case of any grievance/complaint regarding services of EPFO, members may lodge their complaints on EPFO's online Grievance Portal (EPFIGMS) at

URL: www.epfigms.gov.in/www.pgportal.gov.in

OR

Through post or other modes on the following Address:

Regional Provident Fund Commissioner
E.P.F.O., Regional Office, (address)

" Bhavishya Nidhi Bhavan "

No. 13, RAJA RAM MOHAN ROY ROAD

BANGALORE - 560 025